

Date:21-11-2022

Cir no.041

Ryan OS v2 - Student Guidelines

Guidelines for students using the mobile app:

Step 1:

The student can download the app from Playstore/Appstore by using the below links:

Playstore: https://play.google.com/store/apps/details?id=com.thirdflix.practically&hl=en_IN&gl=US

Appstore: <https://apps.apple.com/in/app/practically-learning-app/id1507585284>

Step 2:

Once the app is downloaded, open the app and enter the mobile number (registered with the school) in the login screen and tap on 'Login'.





RYAN INTERNATIONAL ACADEMY - SARJAPUR

Note: Please note that the mobile number on school records for the student may be father's number and/or mother's number. If multiple numbers were given to the school, please try father's number first.

If an error "**There is no User Account associated with this Mobile number.**" is reported, then try with the mother's/alternate number. If both numbers report the same error, then report the issue to the school or the customer service so that they can check your account status and can also help the student with the correct registered phone number.

In any case, please DO NOT self register a new account as a new User as the student's account has to be registered only by the School.

Step 3:

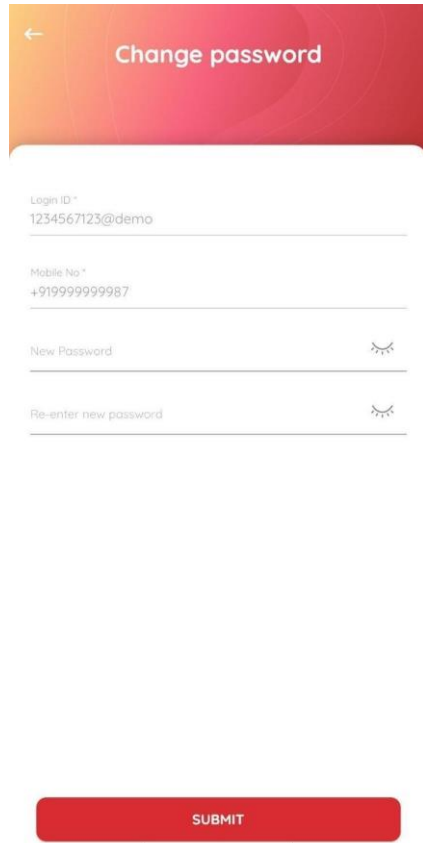
You will receive a six-digit OTP to the registered mobile number, enter the OTP and click on '**Verify**'.

A screenshot of a mobile application interface for "Verify and Login". At the top left is a back arrow icon. The title "Verify and Login" is centered at the top. Below the title is a row of six empty input boxes, each containing a hyphen (-) as a placeholder for a digit. Underneath the input boxes is a prominent red button with the word "VERIFY" in white capital letters. Below the button, the text "Retry in 27 seconds" is displayed. The background of the screen is a light gray with a pattern of faint, circular icons.

Step 4:

Once the OTP is verified, it will take you to the password setup page. Please enter the password twice and click on '**Submit**'.

You will be asked to enter the password twice for confirmation. This password will help you to login without an OTP verification in case you don't have access to the mobile.



The image shows a mobile application interface for changing a password. At the top, there is a red header with a white back arrow and the text "Change password". Below the header, there are four input fields: "Login ID*" with the value "1234567123@demo", "Mobile No*" with the value "+919999999987", "New Password", and "Re-enter new password". Each of the last three fields has a small eye icon to the right, indicating a toggle for password visibility. At the bottom of the form is a red "SUBMIT" button.

Step 5:

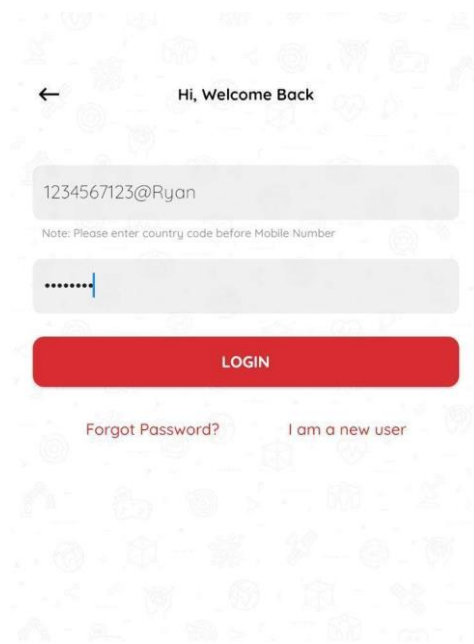
Once you have successfully logged in, please click on the **Ryan My school** banner on the home page which will take you to your Grade & Section page.

If you don't see the **My School banner** with the Ryan School logo in the Home page, then you may have logged in with a different Mobile number than the one that is registered by your school. In that case, please log out and try logging in with the second/alternate mobile number, if any, or contact the School or customer service

Step 6:

If you log in post setting the password, you can log in by clicking on the **'Login with Password'** option. This option can be used to log in without an OTP verification in case you don't have access to the mobile.

Please enter the Login ID (Admission number@Ryan) and password, and click on **'Login'**.



← Hi, Welcome Back

1234567123@Ryan

Note: Please enter country code before Mobile Number

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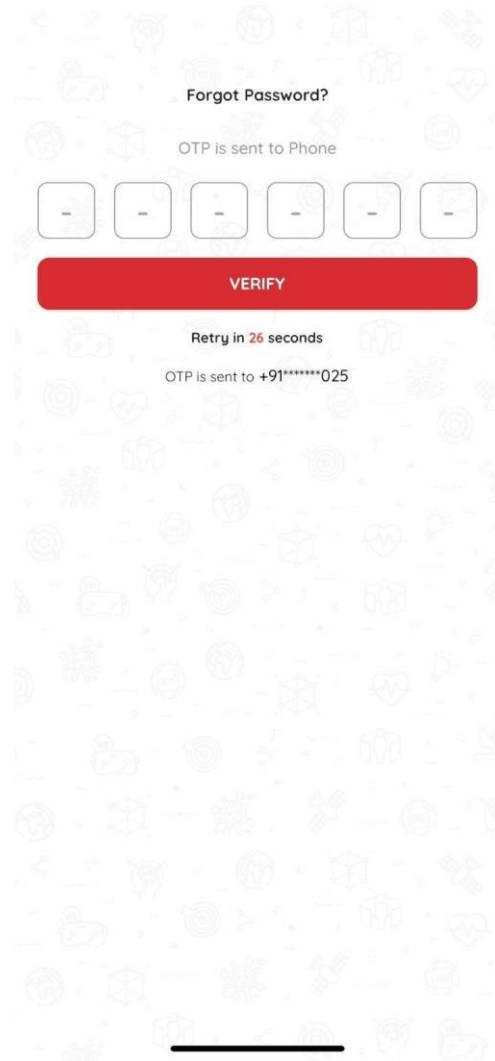
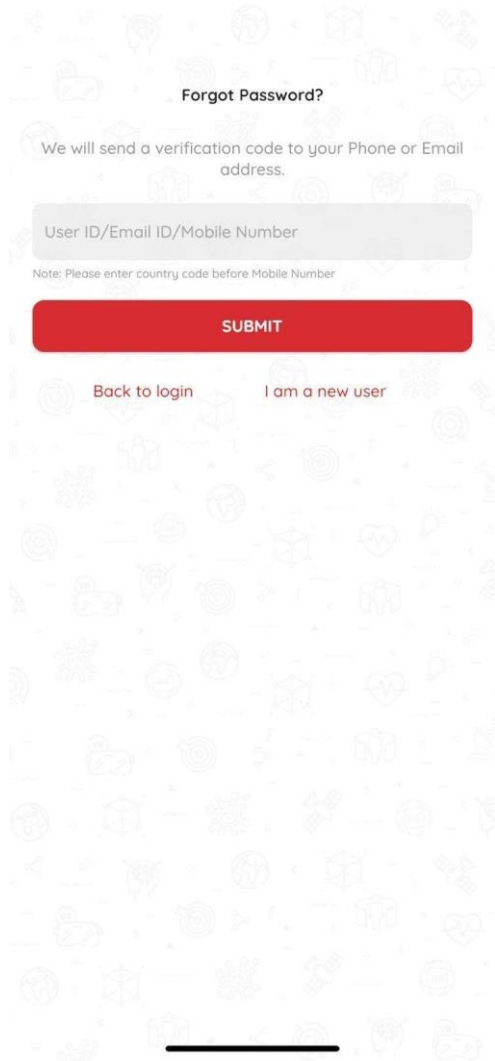
LOGIN

[Forgot Password?](#) [I am a new user](#)

Step 7:

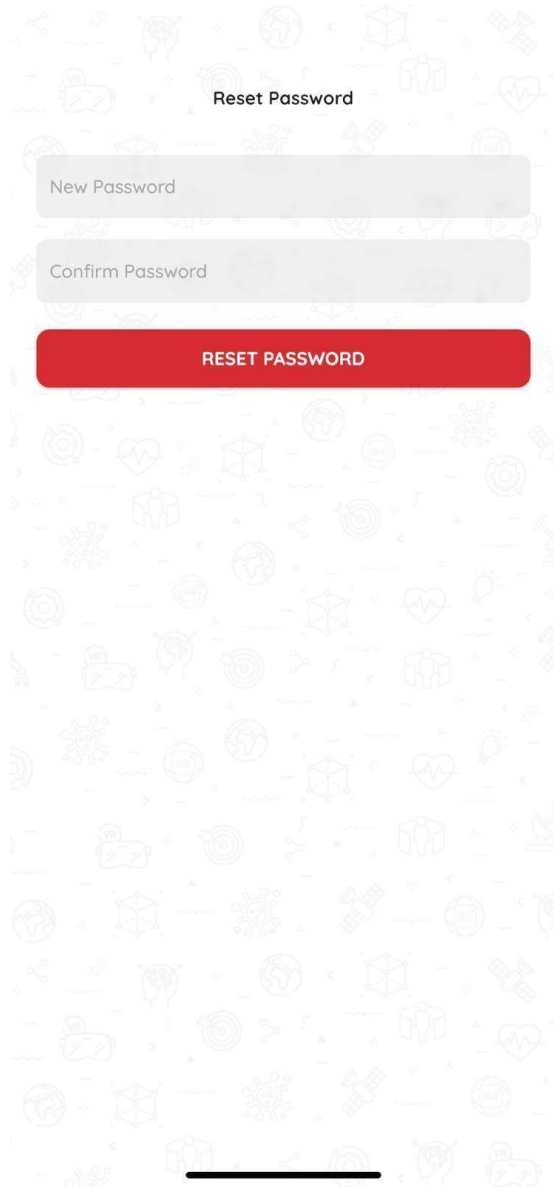
In case you have forgotten your password, click on the **'Forgot password'** button on the login page and reset your password.

Enter the registered mobile number (+91 is the country code to be added) or the Login ID (Admission number@Ryan) and click on **'Submit'**.



Step 8:

OTP will be sent to the registered mobile number. After OTP verification, enter the New Password, Confirm Password and click on **'Reset Password'**



Reset Password

New Password

Confirm Password

RESET PASSWORD

The form is set against a background of various educational icons such as a globe, a book, a graduation cap, a lightbulb, and a target. At the bottom of the form area, there is a solid black horizontal bar.

Note: In case of any queries please contact the Practically Customer Support team at 7842221011

Note:

- 1. Please check if all the information in the profile is accurate from the Profile page.**
- 2. To update/check the Board and Grade, please update from the Change Course page.**
- 3. Please click on the 'My School' banner to check if you have enrolled in the correct Grade & Section.**
- 4. If you have multiple accounts with the same mobile number and try to log in, you will see multiple accounts related to that mobile number. This can happen in cases where siblings are registered with the same mobile number or the user has already self registered with the same**



RYAN INTERNATIONAL ACADEMY - SARJAPUR

number.

In such cases, just select the specific Student's School based account from the list while logging in. In case of Self registered accounts, students will get an option to delete the self registered account.

- 5. The user manual, help documents and the training video tutorials are available in the 'Know-How' section of the Student app.**

Guidelines for students using web portal:

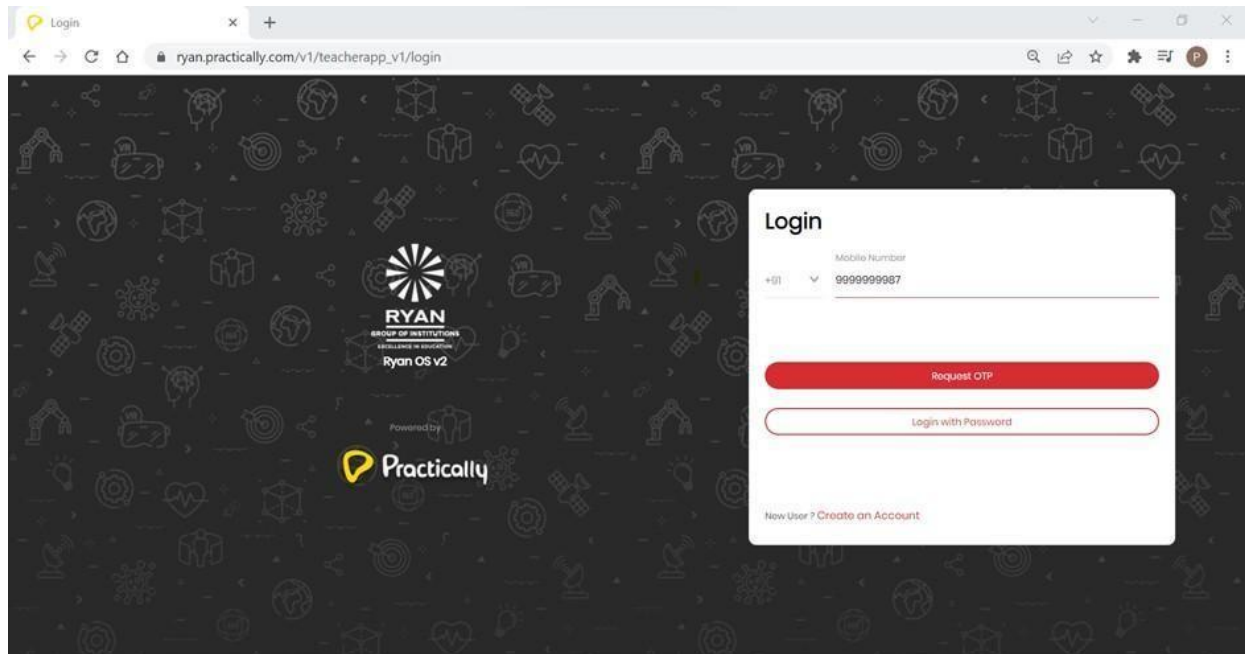
Step 1:

The student can log into the Practically web portal by using the below link:

<https://ryan.practically.com/>

Step 2:

Once the web portal is open, enter the mobile number (registered with the school) in the login screen and click on 'Request OTP'.



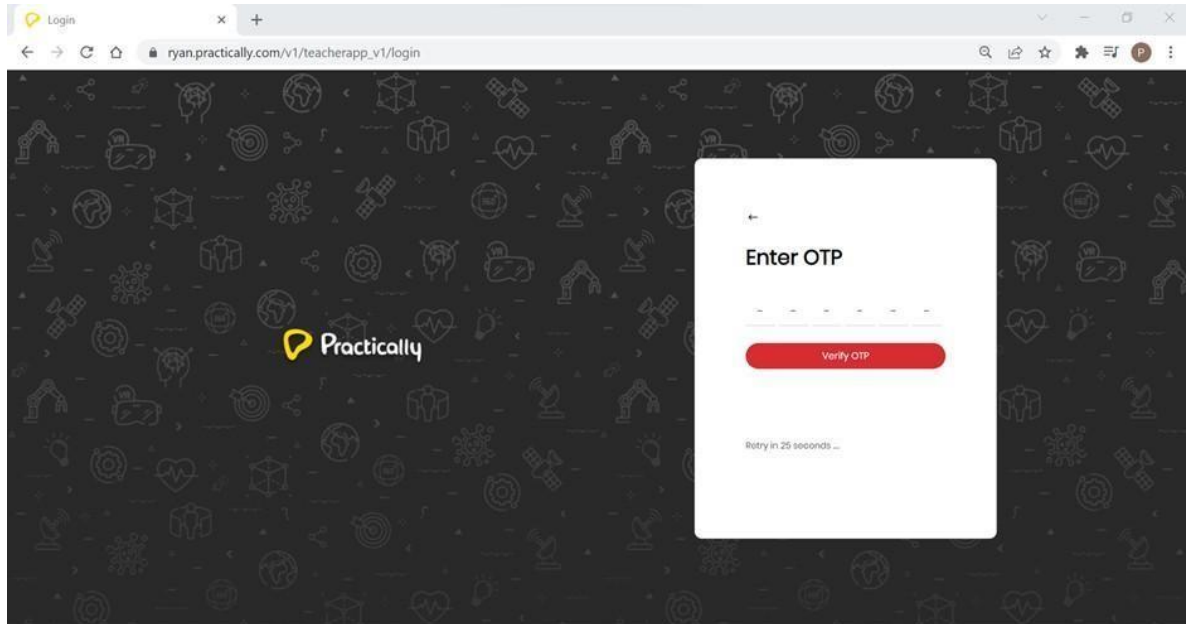
Note: The mobile number on school records for the student may be father's number and/or mother's number. If multiple numbers were given to the school, please try father's number first. If an error like "**There is no User Account associated with this Mobile number.**" is reported, then try with the mother's/alternate number.

If both numbers report the same error, then report the issue to the school or the customer service, so that they can check your account status and can also help you with the correct registered phone number.

In any case, please DO NOT self register a new account as a new User as your account has to be registered only by the School.

Step 3:

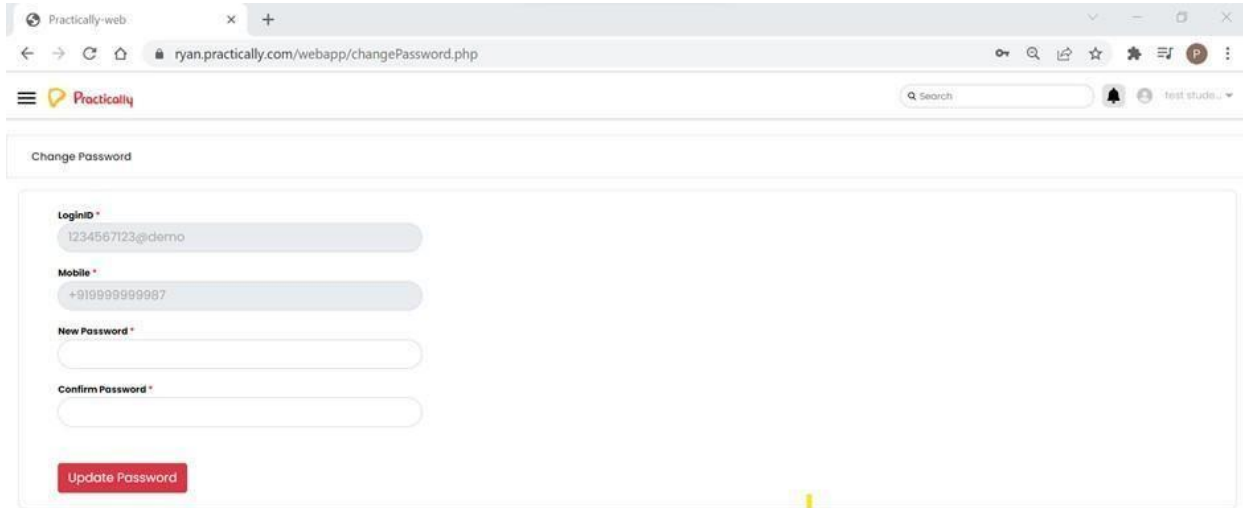
You will receive a six-digit OTP to the registered mobile number, enter the OTP and click on **'Verify OTP'**.



Step 4:

Once the OTP is verified, you will be taken to the password setup page. Please enter the password and click on **'Update Password'**.

You will be asked to enter the password twice for confirmation. This password will help you to login without an OTP verification in case you don't have access to the mobile.



Change Password

LoginID *
1234567123@demo

Mobile *
+919999999987

New Password *

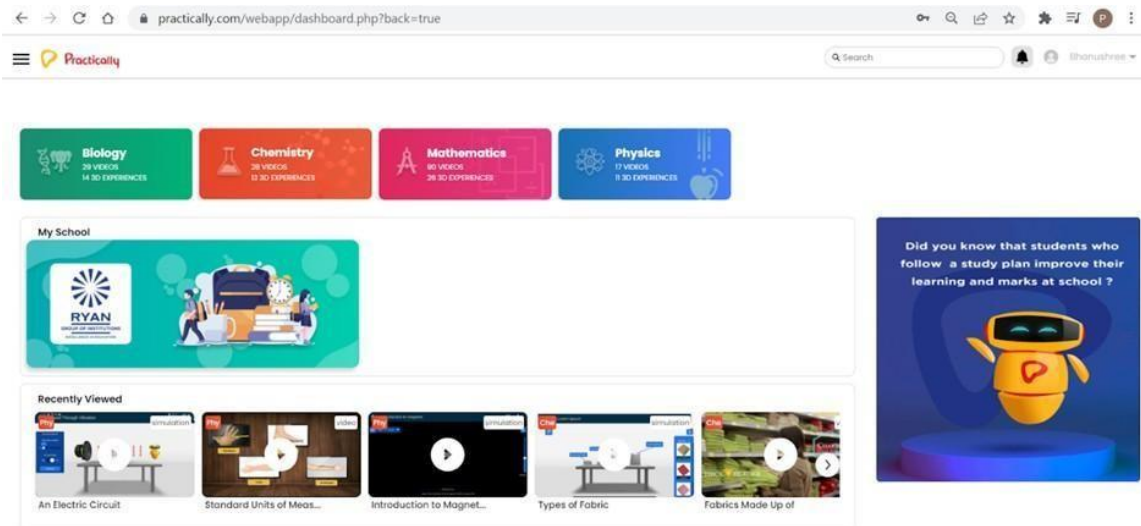
Confirm Password *

Update Password

Step 5:

Once you have successfully logged in, please click on the **Ryan My school** banner on the home page which will take you to your Grade & Section page.

If you don't see the **My School banner with the Ryan School logo** in the Home page, then you may have logged in with a different Mobile number than the one that is registered by your School. In that case please log out and try logging in with the second/alternate mobile number, if any, or contact the School or customer service.



practically.com/webapp/dashboard.php?back=true

Biology 29 VIDEOS 14 30 EXPERIENCES

Chemistry 26 VIDEOS 13 30 EXPERIENCES

Mathematics 40 VIDEOS 26 30 EXPERIENCES

Physics 17 VIDEOS 9 30 EXPERIENCES

My School

Did you know that students who follow a study plan improve their learning and marks at school ?

Recently Viewed

An Electric Circuit

Standard Units of Meas...

Introduction to Magnet...

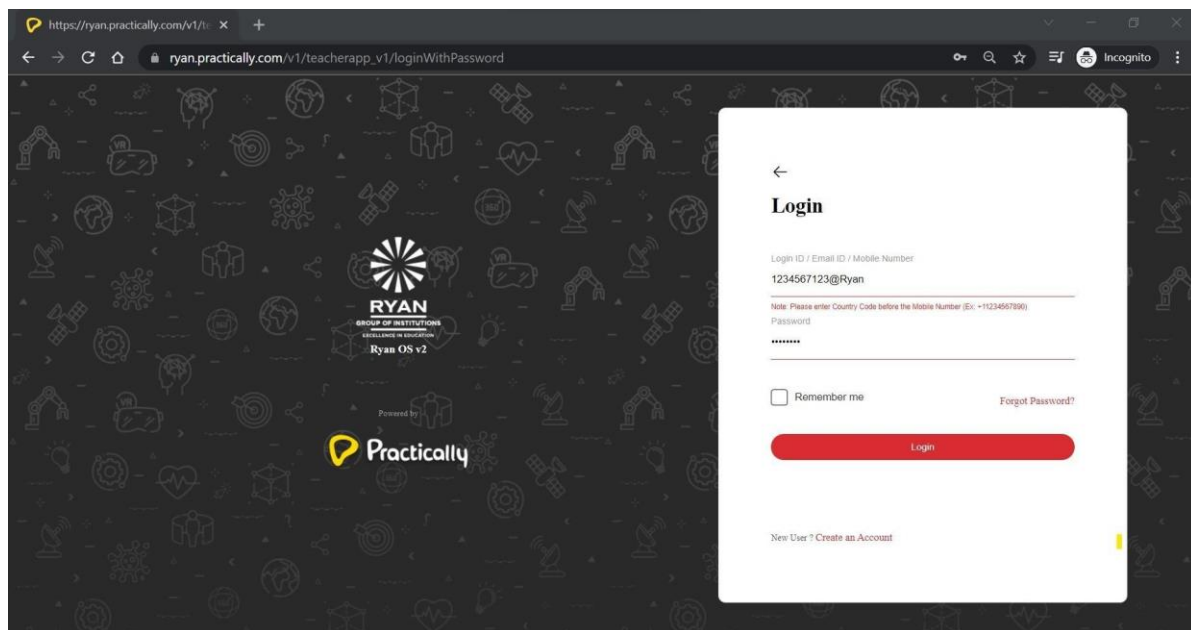
Types of Fabric

Fabrics Made Up of

Step 6:

If the student logs in after setting the password, they can log in by clicking on the **'Login with Password'** option. This option can be used to login without an OTP verification in case they don't have access to the mobile.

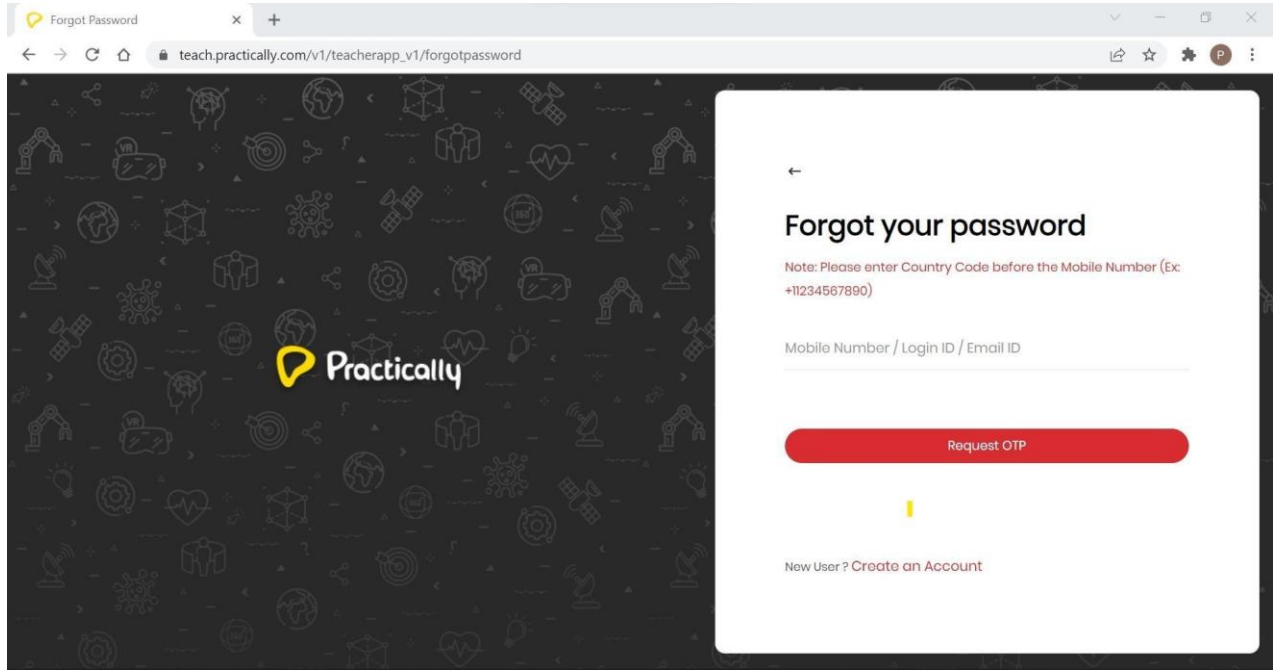
Please enter the Login ID (Admission number@Ryan) and password and click on **'Login'**.



Step 7:

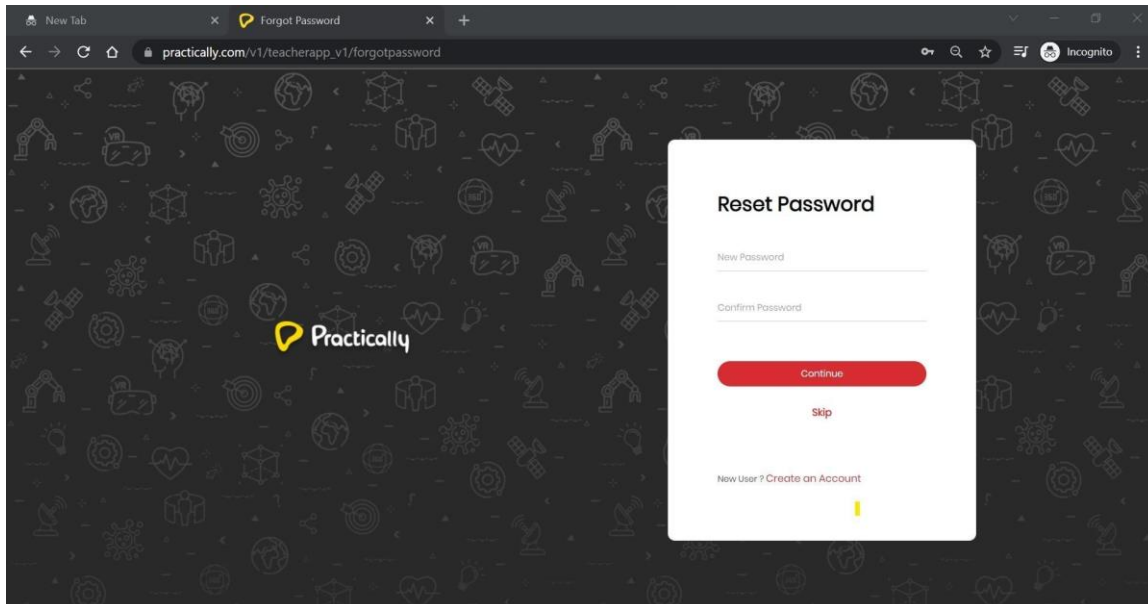
In case you have forgotten your password, click on the **'Forgot password'** button on the login page and reset your password.

Enter the registered mobile number (+91 is the country code to be added) or the Login ID (Admission number@Ryan) and click on **'Request OTP'**.



Step 8:

OTP will be sent to the registered mobile number. After OTP verification, enter the New Password, Confirm Password and click on **'Reset Password'**.





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